



BUSINESS PROCESS SERVICES

Simplified Business Solutions for Enhanced Performance



While the economy maintains its slow and steady path to recovery, organizations continue to face the burdens of adapting to an evolving business environment in which cost-cutting and doing more with less are the standard.

As operational risks grow, organizational pain intensifies and enterprises are forced to find new solutions that allow quick, controlled changes without significant administrative turmoil.

Through efficiency, domain expertise, and innovation, AIS Global Resources provides flexible, cost-effective Business Process Services (BPS) that help you meet your critical business objectives when you need it most.

AIS BUSINESS PROCESS SERVICES

Traditional business models severely restrict an organization's ability to adapt quickly. In today's ever-changing world, businesses require solutions that are service oriented and delivered in an agile manner.

AIS offers strategic sourcing alternatives to help organizations manage economic uncertainty, regulatory pressures and market complexities.

Our solutions drive business performance by controlling costs and increasing labor and process efficiencies.

- **Unprecedented Cost Savings.** Half the price of onshore models
- **Improved Service Levels.** Increase efficiency and work quality
- **Solution Flexibility.** Temporary services to long-term activities

We are focused on understanding your business priorities, helping you not only manage risks and business outcomes more effectively, but also delivering sustainable performance and success.

We are known for our solution flexibility, which ensures that our engagement models directly coordinate with your growth needs.

AIS specializes in providing skilled resources and helping its Clients deploy value-creating programs as an extension of their own capabilities.

We bring vast experience in automation, process design and capacity planning across a variety of industries.

OUR SOLUTIONS

AIS provides a complete suite of services across a variety of business processes and platforms utilizing our industry, operations and analytics experts.

We excel at the "essentials" of Business Process Services such as transition management, operational excellence and proficiency development.

To help manage the often unpredictable ebbs and flows of business, AIS offers temporary servicing capabilities to help you complete short-term projects on time and under budget.

We can also support complex, transformation changes that span across multiple business lines and geographic locations.

AIS provides end-to-end services throughout the entire value chain, satisfying your current and developing business requirements. Our services include:

- **Finance and Accounting**
- **Operations Administration**
- **Capacity Solutions**
- **Information Technology**
- **Analytics**
- **Legal Processes**

Our solutions are equipped with analytical tools and dashboards to track critical metrics and business outcomes, delivering real-time visibility into process improvements and quality.

OUR VALUE

At AIS, we collaborate with your team to transform your business by utilizing our Business Process acumen which spans across finance, technology, and operations.

We've worked hard to build an organization that is greatly respected within the industry. We continue to focus on creating highly-satisfied Clients by providing trusted solutions that deliver measurable results.

By partnering with us, you will benefit from our:

INDUSTRY EXPERTISE. AIS understands that every industry deals with its own unique challenges. That's why our Business Process Services are tailored to specific verticals and delivered by the people with a complete understanding of your industry.

Applying an industry-centric lens to each opportunity, we are able to anticipate what lies ahead, working alongside our Clients to identify and install the appropriate BPS strategies. For more than 20 years, our team has successfully serviced and partnered with some of the country's largest organizations.

This has helped us develop sound domain knowledge in various sectors:

- **Banking**
- **Consumer Credit**
- **Automotive Finance**
- Mortgage Lending/Serviceing
- **Telecommunications**
- **Energy & Utilities**
- **Healthcare**

FLAWLESS EXECUTION. Utilizing proven transformation methodologies, AIS brings a passion for value, dependability and performance.

We collaborate with clients to clearly define performance targets, including measurable business outcomes such as realized cost reduction, increased productivity levels, and improved value.

To ensure vision alignment, we outline and document current and future state, establish a detailed migration communication plan, and conduct parallel processing to ensure knowledge transfer.

With our unwavering commitment to quality, accuracy and compliance, AIS has established a consistent track record of exceeding the most rigorous Client SLAs and meeting the stringent requirements of hundreds of multi-industry audits.

Structurally, we have built a program that proactively monitors for risk, surfaces any items of potential concern, and triggers an internal process for reviewing and mitigating the threat, when necessary.

HIGHLY-SKILLED TALENT BASE. Like any successful organization, people are our greatest asset. We covet highly-skilled, well-educated and multi-lingual professionals. Our team members possess the necessary skills to effectively communicate with your staff, enabling a seamless integration into your existing business environment.

By using AIS Business Process Services, our clients have immediate access to our global collection of resources, along with value-added flexibility to scale their teams to match business necessities.

AIS specializes in supporting enterprises with mission-critical endeavors as an extension of their own capabilities. Our approach helps clients complement their own teams or address specific skill deficiencies with AIS personnel who have proven business process skills.

Our resources insert a fresh set of thoughts and capabilities allowing your internal workforce to focus on their core responsibilities and bring value where it's most needed in your company.



BEGIN THE DISCUSSION.

Put AIS to work for you. Call 877.247.7253 to learn more about our business process services.